

CASE STUDY

Patient Communication Is Key to Practice Success

Dr. Jose Antonio Benito Aguilar



When new patients come to Dr. Benito, their expectations for their first office visit are likely quite different from what they actually experience. That's because Dr. Benito does more than just examine their teeth and gums. He looks for problems throughout their body—especially their spine, back and temporomandibular joint (TMJ). He spends one hour with each patient and routinely takes bitewing radiographs and several other radiographs as well as pictures with a professional camera. If he suspects any other kind of pathology, he captures a panoramic or CBCT scan as well.

Importing, selecting and displaying all of these images can be very time consuming—but not with CS Imaging version 8. “With one program, I can display everything I need,” said Dr. Benito. “Extraoral imaging, intraoral imaging, X-rays, photographs, digital impressions and models. CS Imaging covers my whole workflow. And it's very intuitive and easy to use.”

Challenge

Efficiently managing and reviewing multiple 2D and 3D images can be very time consuming.

Solution

CS Imaging version 8

Benefits

- Provides fast and easy access to all patient images
- Increases workflow efficiency
- Facilitates case presentation and patient education
- Boosts case acceptance



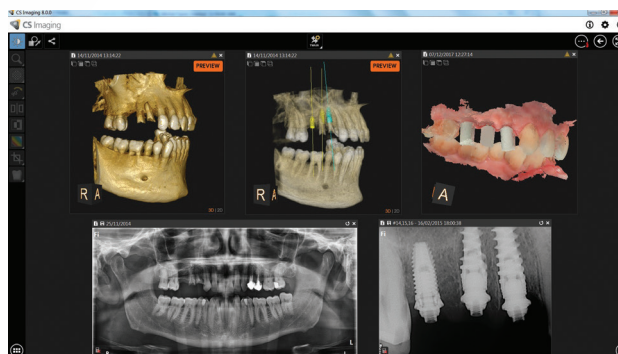
Powerful processing tools streamline the workflow

What Dr. Benito likes best about CS Imaging version 8 is the auto-arrange feature, which improves his workflow dramatically. “For one patient I might have several periodontal X-rays, 10 bitewings, 4 periapical X-rays and intraoral and extraoral pictures,” said Dr. Benito. “Previously, it was a bit of a nightmare to sort and tidy all of them on the screen. Now, with the auto-arrange mode, the software automatically organizes the images on the screen and displays them neatly. It is truly amazing.”

The dashboard image gallery is also an important feature to Dr. Benito. It provides an axial view and 3D preview of 3D volumes, which allows him to easily identify volume—preventing the need to open each file individually to find the right one.

Another efficiency-boosting capability is the new image processing feature. “I can change a setting or use a filter and apply it to multiple images at once,” said Dr. Benito. “It saves a lot of time.”

“With one program, I can display everything I need.”



Treatment plans are easier for patients to understand

Dr. Benito can rapidly assemble a comprehensive patient file, which greatly facilitates case presentation. “When I go over my diagnosis with new patients, I use two screens,” said Dr. Benito. “On one screen, I manage the software. On the other, I display all the images together and explain them. My patients are really surprised to see so many images. They really appreciate the effort. And, because of the images, they understand their diagnoses more easily and feel more involved with the treatment.”

Dr. Benito considers the enhanced communication capabilities that the software provides to be key to the success of his practice. “Aside from my hands, CS Imaging version 8 is probably the best tool that I have in my practice.”

About the Author



Dr. Jose Antonio Benito Aguilar

Dr. Benito received his degree in dentistry from the Alfonso X el Sabio University in 2007. He worked as a general dentist until 2009 when he decided to relocate to the UK to improve his English. He worked for two years at Oasis Dental Care in Lydney, Gloucestershire. He then returned to Spain and opened his own practice where he performs every specialty in dentistry, from implants to orthodontics.